

Privacy Policy

The Trustee for Mallee Track Health and Community Service Foundation, the Foundation of Mallee Track (the Foundation) treats protection of the privacy of personal information as a primary concern.

The Foundation is committed to managing personal information in accordance with the Australian Charities and Not-for-profits Commission (ACNC), Australian Privacy Principles (APP) and the Privacy Act 1988 (Privacy Act). This Privacy Policy outlines how we collect, use, store, and protect your personal information when you interact with our Charity through our website, donation platforms, events, and other services.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, address, email, and phone number.
- **Donation Information:** Amounts donated, payment method (e.g., credit card or bank account details via secure third-party processors), donation history.
- **Communications:** Emails, inquiries, or other communications you send us.
- **Website Usage Data:** IP address, browser type, pages visited, and other analytics data (via tools like Google Analytics or cookies).

2. How We Use Your Information

We use your information to:

- Process and acknowledge donations
- Send receipts and donation summaries
- Communicate updates, fundraising appeals, and newsletters (if you opt in)
- Comply with legal and financial reporting obligations
- Improve our website and services

3. Sharing Your Information

We do **not** sell, rent, or trade your personal information.

We may share your data only with:

- **Trusted service providers** (e.g., payment processors, email marketing platforms)
- **Legal authorities** if required by law or in response to legal requests

All service providers are required to safeguard your data and use it only for the services they provide to us.

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4. Your Rights and Choices

You have the right to:

- Request access to the personal data we hold about you
- Request corrections or updates to your information
- Request deletion of your data (unless required for legal or accounting reasons)
- Opt out of marketing or fundraising communications at any time

To exercise your rights, contact us at:

✉ foundation@nthcs.vic.gov.au

☎ (03) 5092 1111

5. Data Security

We implement reasonable security measures to protect your personal information, including encryption, access controls, and secure third-party services. However, no method of transmission over the internet is 100% secure.

6. Cookies and Tracking

Our website may use cookies and similar technologies to improve user experience and track usage patterns. You can control cookie preferences through your browser settings.

7. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website, with the effective date noted within the footer.

8. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact:

Foundation of Mallee Track

📍 28 Britt Street, Ouyen VIC 3490

✉ foundation@nthcs.vic.gov.au

🌐 www.nthcs.com.au/foundation

9. Legislation

This policy supports the Foundation's compliance with the following:

9.1 Legislation:

- Australian Privacy Principles, schedule 1 to the Privacy Act 1988 (Cth)
- Privacy Act 1988

9.2 Foundation Governance:

- Refund Policy

9.3 Standards:

- Australian Charities and Not-for-profits Commission Governance Standards

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