

# COMMUNITY UPDATE

February 16, 2023

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Pictured above: Bailee Mott has stepped up into a permanent role.

## Bailee leads way at Sea Lake

Congratulations to Bailee Mott who has been successful in gaining a permanent position as the Childcare Room Leader at Sea Lake Early Learning Centre.

As we congratulate Bailee, we say farewell to Amber Munro who has moved to Geelong. We want to wish Amber the best and hope she enjoys living on the coast.

Amber is remaining on our employee list as a casual, so we may still see her around during holidays.



Pictured above: A huge thank you to Amber Munro for her contribution.

## AGM coming up soon

Our Board chairman John Papatheohari will be a presenter when we hold our Annual General Meeting next week.

The event is being held at the Ouyen Community Club from 5pm on Friday 24 February.

Other speakers will include fellow Board member Frank Piscioneri and Interim Chief Executive Tracey Wilson.

Please RSVP if you wish to attend using the details below.

**MTHCS**  
Mallee Track Health and Community Service

## Annual General Meeting

Friday 24th February 2023, 5pm  
Ouyen Community Club, 9 Pickering St. Ouyen VIC 3490

Presenters  
John Papatheohari, Chair of the Board  
Tracey Wilson, Interim Chief Executive Officer  
Frank Piscioneri, Board Member

Food and beverages are supplied, and we encourage our guests to remain at the Ouyen Club after the meeting for the Club Raffle.

All are welcome, please RSVP to Sarah  
E: scarn@mthcs.vic.gov.au M: 0413 346 112

Pictured above: Our Annual General Meeting is coming up on February 24.

## Artistic endeavour

Residents of Kaleesa, at MTHCS Sea Lake, are never short of ideas for their regular craft sessions.

They're pictured here with a sample of some of their latest creations.



Pictured above: Just a sample of the pieces being created at our Sea Lake hostel.

## Your feedback counts!

Thank you again to everyone who took part in our Early Years survey. Your feedback is helping us to improve our service and recognise the contributions of our fantastic staff.

## EARLY YEARS LEARNING Parent Survey 2022

The online survey was developed and shared with families through Story Park throughout October 2022.

### 34 PARENT responses

Parents from Murrayville Early Learning Centre, Ouyen Child Care, Ouyen Pre School, Sea Lake Early Learning Centre, Underbool Early Learning Centre, Manangatang parents were invited to participate.

### Q Educators are knowledgeable and professional.

Strongly Agree 20  
Agree 13  
Neutral 1



### Q Illnesses and injury processes.

Effective illness, injury and hygiene management practices are promoted and implemented to protect the health and wellbeing of my child.

Strongly Agree 9  
Agree 20  
Neutral 3  
Disagree 1  
Strongly Disagree 1



### Q Educators are friendly and welcoming to me and my child.

Strongly Agree 20  
Agree 13  
Neutral 1



### Q Cleanliness of service

The service premises, equipment and furniture is safe, clean and well maintained.

Strongly Agree 7  
Agree 22  
Neutral 4  
Disagree 1



### Q Service is taking concerns seriously and acting in a timely manner.

Strongly Agree 14  
Agree 16  
Neutral 4



### Recommendations from feedback:

- Cleaning/infection control audit at each site to support improvements.
- Continue work with MRCC around refurbishments at Murrayville.
- Provide families with feedback from this survey and MTHCS actions being taken.
- Future survey to assess parent satisfaction with improvements that resulted directly from the 2022 survey.

### Q Enrolment process

Parents' feedback.

- "I didn't like the online waiting list. I'm planning to go back to work and don't know where I stand to plan my return. I don't mind the online part for actual enrolment..."
- "Enrolment was a nightmare... I would much prefer to use paper as I got stuck a lot on the computer and needed help from Ouyen in a few things."
- "The mobile to text and call is great".
- "Murrayville outdoor area really needs to be addressed (for safety and urgent TLC)."
- "Children get sent home or excluded for strange reasons."
- "Some (additional) infection prevention education may be beneficial."

Pictured above: Survey responses covered a wide range of topics.



Ouyen Service Centre 5092-1111  
Sea Lake Service Centre 5070-2155  
Murrayville Service Centre 5092-1111  
Underbool Service Centre 5092-1111

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