

COMMUNITY UPDATE

February 16, 2023

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Pictured above: The risk of mosquito-borne viruses remains very high in northern Victoria.

New virus case confirmed

A second case of Japanese encephalitis (JE) virus infection has been confirmed in Victoria this mosquito season, the Health department has confirmed.

The person spent time in the Swan Hill and Buloke regions.

People spending time outdoors in northern Victoria are strongly recommended to take measures to prevent mosquito bites to reduce their risk of mosquito-borne disease.



Occupational Therapist (New Grad)

Are you a new graduate looking for a change of scenery?

We currently have an exciting opportunity for a recently graduated Occupational Therapist to join our dynamic and enthusiastic Allied Health team at MTHCS.

Check out career opportunities on our website.

For more information on what the job entails, please refer to our website <https://www.mthcs.com.au/careers/current-vacancies>

AGM coming up soon

Our Board chairman John Papatheohari will be a presenter when we hold our Annual General Meeting next week.

The event is being held at the Ouyen Community Club from 5pm on Friday 24 February.

Other speakers will include fellow Board member Frank Piscioneri and Interim Chief Executive Tracey Wilson.

Please RSVP if you wish to attend using the details below.

MTHCS
Mallee Track Health and Community Service

Annual General Meeting

Friday 24th February 2023, 5pm
Ouyen Community Club, 9 Pickering St. Ouyen VIC 3490

Presenters
John Papatheohari, Chair of the Board
Tracey Wilson, Interim Chief Executive Officer
Frank Piscioneri, Board Member

Food and beverages are supplied, and we encourage our guests to remain at the Ouyen Club after the meeting for the Club Raffle.

All are welcome, please RSVP to Sarah
E: scarn@mthcs.vic.gov.au M: 0413 346 112

Pictured above: Our Annual General Meeting is coming up on February 24.

Eye care team here next week

We have been talking about it for a few weeks now, but it is nearly here!

We are very pleased to welcome the Royal Flying Doctor Service mobile eye care service back to Ouyen and Murrayville. Please book now to avoid missing out.



The Optometrist is returning to
Ouyen
February 2023

Call now to make an appointment on
(03) 8412 0444

Our clinics will be located at

Mallee Track Health & Community Service
28 Britt St, Ouyen

Monday 20th February to Thursday 23rd February

- All appointments are bulk billed for Medicare Card holders
- Reduced cost glasses are available for:
 - Aboriginal and/or Torres Strait Islander people
 - Health Care or Concession Card holders
 - Dependents of Health Care or Concession Card holders
 - DVA Gold Card holders



Your feedback counts!

Thank you again to everyone who took part in our Early Years survey. Your feedback is helping us to improve our service and recognise the contributions of our fantastic staff.

EARLY YEARS LEARNING

Parent Survey 2022

The online survey was developed and shared with families through Story Park throughout October 2022.

34 PARENT responses

Parents from Murrayville Early Learning Centre, Ouyen Child Care, Ouyen Pre School, Sea Lake Early Learning Centre, Underbool Early Learning Centre. Manangatang parents were invited to participate.

Q Educators are knowledgeable and professional.

Strongly Agree 20
Agree 13
Neutral 1



Q Illnesses and injury processes.

Effective illness, injury and hygiene management practices are promoted and implemented to protect the health and wellbeing of my child.

Strongly Agree 9
Agree 20
Neutral 3
Disagree 1
Strongly Disagree 1



Q Educators are friendly and welcoming to me and my child.

Strongly Agree 20
Agree 13
Neutral 1



Q Cleanliness of service

The service premises, equipment and furniture is safe, clean and well maintained.

Strongly Agree 7
Agree 22
Neutral 4
Disagree 1



Q Service is taking concerns seriously and acting in a timely manner.

Strongly Agree 14
Agree 16
Neutral 4



Recommendations from feedback:

- Cleaning/infection control audit at each site to support improvements.
- Continue work with MRCC around refurbishments at Murrayville.
- Provide families with feedback from this survey and MTHCS actions being taken.
- Future survey to assess parent satisfaction with improvements that resulted directly from the 2022 survey.

Q Enrolment process

Parents' feedback.

- "I didn't like the online waiting list. I'm planning to go back to work and don't know where I stand to plan my return. I don't mind the online part for actual enrolment..."
- "Enrolment was a nightmare... I would much prefer to use paper as I got stuck a lot on the computer and needed help from Ouyen in a few things."
- "The mobile to text and call is great."
- "Murrayville outdoor area really needs to be addressed (for safety and urgent TLC)."
- "Children get sent home or excluded for strange reasons."
- "Some (additional) infection prevention education may be beneficial."

Pictured above: Survey responses covered a wide range of topics.



Ouyen Service Centre 5092-1111
Sea Lake Service Centre 5070-2155
Murrayville Service Centre 5092-1111
Underbool Service Centre 5092-1111

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